Warranty Request Form

To make sure warranty procedure of your bike will be fast and hassle free to you please complete Warranty Request Form and email it together with 5 pictures of the bike (1 picture of complete bike, 3 pictures of damaged area & 1 picture of frame number) and copy of proof of purchase to [workshop@cyclesuperstore.ie](mailto:workshop@cyclesuperstore.ie) **Tip:** Best to take pictures under daylight conditions.

# Customer Details:

Name & Surname:

Phone number:

Email address:

# Bicycle / Frame Details:

Make:

Model:

Size:

Colour:

Frame Number:

Description of problem:

# Proof of Purchase Details:

Date of purchase:

Number of your receipt:

**Important:**

Please send us email on [workshop@cyclesuperstore.ie](mailto:workshop@cyclesuperstore.ie) with the following attachments:

* Completed Warranty Request Form document
* Picture of complete bike
* 3 pictures of damaged area from different angles
* 1 picture of frame number
* Copy of proof of purchase

This will allow us to speed up warranty procedure and make it hassle free for you.

We will contact you as soon as we will hear back from manufacturer.

Workshop contact info: [workshop@cyclesuperstore.ie](mailto:workshop@cyclesuperstore.ie) ph. 01 463 22 70 ext. 3 Workshop Manager: Peter Meade