



## LOOK Warranty Details

### Length of Warranty:

Our frames and our forks are guaranteed free of manufacturing faults or errors for a period of five years from the date of purchase. Paint, decoration, varnish and all finish items are guaranteed for one year.

To validate the warranty register on our website: [www.lookcycle.com](http://www.lookcycle.com)

This warranty remains limited to the initial purchaser and proof of purchase is required (original bill).

The costs of fitting, dismantling, labour time, packing and shipping the frame are not covered. Do not drill, paint or re-varnish. Do not leave the frame near a heat source. In the event of shock or abnormal stress, your carbon components can be subjected to degradation which is difficult to see. In case of doubt, and in all cases after a fall, it is important to have the components of your bike carefully serviced.

### Exclusions:

The warranty applies only if the frame was assembled in accordance with the instructions. The warranty does not apply to defects caused by poor maintenance or incorrect use. Similarly, the warranty is void if the frame or fork has been technically modified by the user or has been repaired or repainted, other than by an approved LOOK repair centre. In particular, do not remove the safety drop-outs on the fork ends.

The warranty does not cover the following cases:

- negligence or insufficient maintenance
- accidents
- incidental or indirect damage

### Procedure:

A dated sales receipt (proof of purchase) is required and needs to be submitted to an authorized Look dealer