



Giant Warranty Details

Length of Warranty:

Giant warrants for the original owner only the frame, rigid fork, or original component parts of each new Giant brand bicycle to be free from defects in material and workmanship for the following specified periods:

- Warranty of lifetime for The bicycle frame, except on models intended for downhill purposes
- Warranty of ten years for Rigid forks
- Warranty of three years for Frames on models intended for downhill purpose
- Warranty of one year for Paint finish and decals and all other original parts, including rear shock linkages, but excluding non Giant Brand parts, suspension forks, and rear shock absorbers.

All non Giant brand parts like suspension forks, and rear shock absorbers shall be covered exclusively by the stated warranty of their original manufacturer.

Exclusions:

REQUIRED ASSEMBLY WHEN PURCHASED

This warranty applies only to bicycles and framesets purchased new from an Authorized Giant Dealer and assembled by that dealer at the time of purchase.

For 2011 and older model bicycles, please consult your owner's manual or contact Giant for the applicable warranty information.

The above warranty, or any implied warranty, does not cover:

- Normal wear and tear on parts such as tires, chains, brakes, cables and gearwheels in situations where there are no assembly or material defects.
- Bicycles serviced by other than an Authorized Giant dealer.
- Modifications from the original condition.
- Use of the bicycle for abnormal, competition and/or commercial activities or for purposes other than those for which the bicycle was designed.
- Damage caused by failing to follow the owner's manual.
- Paint finish and decal damage resulting from taking part in competitions, jumping, downhill and/or training for such activities or events or as a result of exposing the bike to, or riding the bike in, severe conditions or climates.
- Labor charges for part replacement or changeover.

Procedure:

Any claim against this warranty must be made through an Authorized Giant Dealer or distributor. The purchase receipt or other proof of the date of purchase is required before a warranty claim may be processed.