



Lapierre Warranty Details

Length of Warranty:

Road frames: 5 years, Full Suspension frames: 5 years.

Lapierre components have a 2 year warranty. Components from other brands are not warranted by Lapierre but directly by the brands concerned. Paintings and stickers are guaranteed for one year.

Warranty is only applicable:

- For bikes bought at an authorized LAPIERRE dealer
- For the original owner of the bike. (Warranty cannot be transferred should the bike be resold.)
- If the bicycle is used under normal conditions

Exclusions:

The warranty is void:

- If the owner uses his bicycle in competition
- If the bicycle is used beyond its purpose or technical performance, if it is insufficiently or carelessly maintained, and also in case of accidents, or abnormal and excessive conditions of use
- In case of external elements having an impact on the bike (natural disaster, fire, dampness, etc.)
- In case of use that does not comply with safety and technical rules

Procedure:

All warranty claims will be considered only following an expert review of the bicycle by Lapierre. The dealer is responsible for paying any travel or shipment costs related to a warranty claim. All bikes or frames returned without due postage will be refused. Labor cost for the replacement of a frame or a triangle are at the expense of Lapierre, only if the claim is made less than 3 years after the date of purchase of the bike.