



Pinarello Warranty Details

Length of Warranty:

2 Years standard warranty can be extended to 3 years by filing form on Pinarello Website.

Pinarello guarantees its frames, if purchased from authorized Pinarello dealers, to be free from manufacturing or material defects for:

- Three years from the date of retail purchase if you register the frame, within ten days from purchase, on the www.pinarello.com website
- Two years if you do not register the frame within ten days after retail purchase or if you register a frame received as replacement.

Pinarello guarantees its components (Pinarello, Most), if purchased from authorized Pinarello dealers, to be free from manufacturing or material defects for two years from the date of purchase.

If a frame or part is found by Pinarello to be defective within the terms of this warranty, it will be repaired or replaced, at the option of Pinarello, free of charge. If the original product is not available any longer, it will be replaced with an equivalent product of similar value.

This warranty is valid only with the original owner and is not transferable. This warranty is expressly limited to the repair or replacement of a defective item and is the sole remedy of the warranty.

Exclusions:

This warranty does not cover:

- products without a legitimate dated proof of purchase
- products not purchased through an authorized Pinarello dealer
- products whose identification markings have been removed, altered, effaced or made unreadable
- normal wear (including fatigue) and tear
- damage caused by abuse or misuse, improper assembly (for example improper tightening torques),
- improper or insufficient maintenance, accidents, impacts, corrosion, aggressive cleaners, use with non compatible components, improper repairs, and more generally anything which is not a material or manufacturing defect
- products which reached the natural end of their useful life cycle
- UV rays effects (colors fading, turning yellow)
- the effects of saline environment
- re-painted products (also partially)
- products used commercially
- products modified in any way
- shipping damage (the forwarder is responsible)
- cosmetic blemishes which were apparent or discoverable at the time of purchase of the product
- workmanship for replacement or changeover

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Procedure:

To make a warranty claim you need to return the product to the same authorized Pinarello dealer you purchased it from. Please note that if the product was purchased in another country, you have to return it to the authorized Pinarello dealer of that country. We recommend, for the additional safety of better assembly and control, to be sure about originality, but also for the after-sales service, to purchase from your local Pinarello authorized dealer.